

PROFORMA FOR LODGING COMPLAINT ON METERING OR POWER SUPPLY

Consumer No..... Complaint Reference No.
(To be given by WESCO)

- 1. Name and full address of the complainant:
- 2. Brief description of the complaint
- 3. Date of complaint
- 4. Does the meter belong to WESCO. Yes/No.
- 5. Is a new meter made available for replacement Yes/No.
By the complainant.
- 6. Any other information.

SIGNATURE OF THE COMPLAINANT

-----Tear at this line-----

ACKNOWLEDGEMENT TO BE FILLED BY WESCO AND HANDED OVER TO THE CONSUMER.

- 1. Complaint Reference No. Date.....
(To be given by WESCO)
- 2. Consumer No..... Name.....
- 3. Received on Date.....
- 4. Complaint Received by.....
- 5. Brief detail of the Complaint:
- 6. Target Date to Resolve.

SIGNATURE OF THE AUTHORIZED OFFICER
Designation:
Seal:

(For further assistance quote your complaint reference number)