

**OVERALL PERFORMANCE OF WESCO FOR FY APRIL'06-MAR'07**

Sl. No.	LICENSEES	Period	WESCO				
			April'06-June'06	July'06-Sep'06	Oct'06-Dec'06	Jan'07-Mar'07	For 2006-07
	<b>Achievement % of the licensees in the following service area</b>	<b>Minimum % target fixed by the comission</b>					
1	Rectification of fuse-off call within 6 hrs. of receiving the complaint in urban areas	90	99.97	99.94	100	100	100
2	Rectification of fuse-off call within 24 hrs. of receiving the complaint in rural areas	90	99.95	99.94	99.29	100	100
3	Restoration of line breakdown within 12 hrs. of receiving the complaint in urban areas	95	100	100	100	100	100
4	Restoration of line breakdown within 24 hrs. of receiving the complaint in rural areas	95	100	100	100	100	100
5	Replacement of Distribution Transformer within 24hrs. Of receiving the complaint in urban areas	95	100	100	100	100	100
6	Replacement of Distribution Transformer within 48hrs. Of receiving the complaint in rural areas	95	98.37	100	98.75	98.81	99.75
7	Completing the work within 12hrs. of the scheduled outage before 5PM/6PM	90	N.A	N.A	N.A	N.A	N.A
8*	No. of hourly measurement in which the supply frequency went beyond + 3%						
9*	No. of cases in which voltage at the point of commencement of supply exceeded 3% of the voltage limits fixed under I.E. Rules,1956						
10	Rectification of street light fault within 6 hrs. of receiving the complaint	90	90	90	90	90	90
11	No. of faulty bills prepared as a percentage of total no. of bills issued	0.1	0.9	0.9	0.1	0.9	0.1
12	No. of faulty meters prepared asa percentage of total no. of existing meters	5	5	5	5	5	5
13	Total no. of interruption each lasting more than 5 minutes faced by 1 Kw connected load		7.97	8.247	8.583	6.115	30.915
14	Total no. of interruption each lasting less than 5 minutes faced by 1 Kw connected load		8.19	9.523	8.055	6.663	32.431
15	Total duration in minutes of each 1Kw connected load		222.39	228.912	224.951	157.718	833.971
16	<b>No.of accident cases</b>						
	Fatal Human		7	4	5	2	18
	Fatal Animal		5	5	6	4	20
	Non fatal Human		4	9	4	1	18

Non fatal animal		0	0	1	0	1
* The records are available at 132KV & 220 KV grid S/S.We are not able to furnish the data as it is not available with us.						